

# Caring for People with Dementia: Understanding & Minimizing Aggressive Response Behaviours

## Morning Agenda

Tuesday October 5<sup>th</sup> 2010 - 8:30AM to 12:00PM  
Alice MacKay room - Vancouver Library Square

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| 8:00-8:30 AM   | <b>Coffee &amp; Refreshments</b>  |
| 8:35-8:45 AM   | <b>Opening Remarks</b><br>Donna Wilson, VP Industry Services & Sustainability, WorkSafeBC   |
| 8:50-9:00 AM   | <b>A Response to the Rising Tide</b><br>Jean Blake, Chief Executive Officer, Alzheimer Society of B.C.  |
| 9:05-9:40 AM   | <b>Supporting People with Dementia: What I Need to Know to Make a Difference</b><br>Elisabeth Drance, Clinical Associate Professor, Department of Psychiatry, UBC and Geriatric Psychiatrist, Heart Program, Vancouver Coastal Health |
| 9:45-10:20 AM  | <b>Creating a Climate of Safety for People Living with Dementia and their Professional Caregivers</b><br>Anita Wahl, Co-ordinator Geriatric Psychiatry Programs, Residential Care and Assisted Living, Fraser Health                  |
| 10:20-10:40 AM | <i>Break</i>  |
| 10:45-11:25 AM | <b>Understanding Where Behaviours Come From</b><br>Andrea Felzmann, Regional Advisor for the Geropsychiatric Education Program, Vancouver Coastal Health  |
| 11:30-11:50 AM | <b>Violence Prevention in Healthcare: The Role of WorkSafeBC Prevention Officers</b><br>Jacqueline Dulac, Occupational Safety Officer, WorkSafeBC   |
| 11:50-12:00 PM | <b>Wrap-up &amp; Closing Remarks</b>  |

# Speaker Bios

## **Jean Blake, CEO, Alzheimer Society of B.C, M.Ed., B.Sc.**

Jean leads a team of dedicated staff and volunteers to promote awareness about Alzheimer's disease and related dementia, advocate for improvements in dementia care, support research to find the causes and cure of the disease, and ensure that people living with the disease and their families have *Help for Today and Hope for Tomorrow...®*

## **Elisabeth Drance, MD, FRCPC**

Elisabeth is a Clinical Associate Professor with the Department of Psychiatry at UBC. She is the Medical Co-Director of the Older Adult Program of the Vancouver Community Mental Health Services, and works with the H.E.A.R.T. team throughout Vancouver, helping elders with behavioral support needs successfully transition into residential care.

## **Anita Wahl, RPN, ADPN, BHS (PN), MN (candidate)**

Anita has been an RPN for 20 years with a specialization in geriatric psychiatry. She is currently the Coordinator of Geriatric Psychiatry Programs in Fraser Health Residential. Anita facilitates educational sessions and case-based discussions at residential sites and provides behavioral consultations. She is passionate about the care of older adults and is committed to supporting system changes. She was a content consultant for the new WorkSafeBC book *Working with Dementia: Safe Work Practices for Caregivers*.

## **Andrea Felzmann, Regional Advisor for the Geropsychiatric Education Program, Vancouver Coastal Health**

Andrea holds an MSN degree from UBC with a concentration in adult education and gerontology. Currently she is a Regional Advisor/Educator with the Geropsychiatric Education Program ([www.gpep.ca](http://www.gpep.ca)) and has been working with the older adult population at Vancouver Coastal Health since 1999. Her focus is on improving health outcomes for the older adult population and sustaining education and supporting the transfer of knowledge into practice.

## **Jacqueline Dulac, Occupational Safety Officer, WorkSafeBC**

Jacqueline Dulac is a WorkSafeBC Occupational Safety Officer who specializes in the Healthcare Industry that includes acute, long term care, and the community. Prior to her current role as a Prevention Officer, Jacqueline was a WorkSafeBC Nurse Advisor where she worked with employers and injured workers to facilitate Return to Work Programs. Jacqueline is an RN, Occupational Health Nurse, and has a Masters Degree in Leadership with a health focus.