



“I think it makes sense to be safe.”

Carina Hirner, Manager, Human Resources
White Spot Restaurants Ltd.

Involving employees in safety.

We put a lot of stress on health and safety with our staff, making sure that all of our employees are involved and have a sense of ownership and responsibility. You want morale, and I think that the more you get your staff involved, the less work it's going to be for you as an owner or as a manager. The staff tend to take ownership and feel empowered by it and they kind of run with it on their own.”

“From a public relations point of view too, for guests, they wouldn't want to go to a place that they know doesn't really care about their staff or their employees.”

“The worst-case scenario is when you have someone who is off with an injury and you have people working double shifts to cover. I think quality of service then starts to go a little bit downhill because people are tired and there's actually more likelihood that they are going to hurt themselves on the job. On top of that, you have people concerned about their fellow worker. They don't want to see anyone go off sick or injured and they worry about them when they're gone.”

“I think it makes sense to be safe. You want your staff to be safe, you want productivity, and you want their attendance. You have people at work, they're happier, they're healthier, they take some of that home with them. This increases staff satisfaction and I think their quality of life.”

About White Spot

White Spot has a total of 57 full-service restaurants that include franchise and corporate locations. These restaurants serve breakfast, lunch, and dinner and are located throughout BC and have recently entered Alberta.

We also have a total of 25 franchise and corporate Triple O's locations, which are a quick-serve concept featuring a limited selection of premium quality items such as burgers, fries, and shakes served in a subtly retro environment.

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