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Linda Johnson, Manager/Owner
The Village Cheese Company, Armstrong, BC



At the Village Cheese Company, the staff work as a team to address safety issues as they arise.

"When you know that you're solving those problems right away, the best you can, staff know they're being heard. That seems to work really well for us. Our team is like an extended family. The staff comes to me so that I can address issues as they arise. I may need to hire more staff or get more help for them for the day."

Communication is so important.

"With retail workers out front and production workers in the back, everyone is encouraged to speak up when they need help. If someone feels that they need a day's break from a specific job, I'll give that to them. It's really important for me to listen to their concerns."

"Generally people are happier and more satisfied with their jobs when they are in a safe, healthy workplace. This positive atmosphere shines onto customers and encourages them to return regularly."

"It's important to me to have the employees working in a safe environment – so that they want to come to work. When we have people coming into the store on a regular basis and they see that the staff is happy, then they feel that this is a nice environment to come in and shop. You can see that everybody is getting along well together and I think it's a holistic picture."

About the Village Cheese Company

This family-owned business was started by Dwight and Linda Johnson in 1998. The company is a manufacturer and exporter of gourmet quality semi-hard and hard cheeses made from cow and goat's milk for use in the estate winery, food service, deli, and grocery store markets.

It is also a tourist facility catering to agrotourism including Canadian and foreign visitors, with a retail store and cheese-making facility in Armstrong, British Columbia. Their cheeses have won many awards at national competitions.

For more information contact:

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Or visit their website at:

www.villagecheese.com